

## **Mrs A V N College Visakhapatnam**

### **Annual Report of Grievance Redressal Committee- Last Five years**

The summary of the student feedback for the last 5 years is given below

The committee Usually received grievances related to facilities (canteen, Class room benches, Toilets, drinking water ) , Grievances related to teaching learning process, teachers classroom presentation, subject clarifications. Request for placing traffic reflecting mirrors at the corner points of the road in the college.

#### **Summary of Grievances- Timely redressal**

Teaching Learning Process- The feedback is sent to the academic committee and concerned head of the department for instant action on the teaching learning process.

Facilities - the feedback from the students about facilities are sent to administrative office for timely action' the following are issues addressed

1. Feedback on Canteen; it is improvised and live items are arranged
2. Request for placing Traffic signal Lights-they are arranged

Drinking Water- Proper clean and hygienic water- Ro system has

Request for proper lighting and visible blackboard in the classrooms-these issues were rectified by electrician and administrative officer and they have arranged proper lighting and changed the blackboard in the classroom

These issues are solved in a phased manner and proper action was taken in this regard